

## Cancellation Policy, Waiver and Release of All Claims / Assumptions of Risk

At Playful Potter, we strive to offer a friendly, safe and rewarding artistic environment for you to explore. However, as with any activity there are certain limited risks that you may be exposed to. Every effort has been taken to reduce these risks. Please read carefully the statements below before completing payment.

### **Waiver of Liability:**

I agree to hold harmless Playful Potter (PP Acquisition, LLC), any of their employees and class instructors for any injury I may incur while on the premises of Playful Potter, or while using their tools or equipment. I agree to hold Playful Potter (PP Acquisition LLC), any of their employees and class instructors for any losses or damage of any projects undertaken, clothing or belongings while on the premises due to the equipment failure, accident and/or theft.

### **Canvas & Cocktails Policies**

Acrylic paints used during this canvas class will stain clothing. Plastic aprons will be available at no charge. Playful Potter will not be held responsible for any damage to customer clothing or belongings.

Evening canvas class participants must be over the age of 16. Class participants over 21 years of age may BYOB. Playful Potter (PP Acquisitions LLC) will not provide alcohol for this class. No one under the age of 21 will consume alcohol during a class at Playful Potter. Playful Potter (PP Acquisitions LLC) reserves the right to verify ages of anyone consuming alcohol on the premise. Playful Potter (PP Acquisitions LLC) will not provide any cups, corkscrews or openers for alcoholic beverages. Anyone consuming alcohol must open, serve and clean up any items used to hold, store or serve alcohol. Playful Potter (PP Acquisitions LLC) will not be held responsible for any any injury or accident resulting from a person consuming alcoholic beverages.

### **Model Release:**

For valuable consideration received, I grant to Playful Potter (PP Acquisition, LLC), the absolute and irrevocable right and unrestricted permission concerning any photographs that they have taken or may take of me or in which I may be included with others, to use, reuse, publish, and republish the photographs in whole or in part, individually or in connection with other material, in any and all media now or hereafter known, including the internet, and for any purpose whatsoever, specifically including illustration, promotion, art, editorial, advertising, and trade, without restriction as to alteration; and to use my name in connection with any use if he/she so chooses. I release and discharge Playful Potter (PP Acquisition LLC), from any and all claims and demands that may arise out of or in connection with the use of the photographs, including without limitation any and

all claims for libel or violation of any right of publicity or privacy. This authorization and release shall also inure to the benefit of the heirs, legal representatives, licensees, and assigns of Playful Potter (PP Acquisition LLC), as well as the person(s) for whom they took the photographs. I am a legally competent adult and have the right to contract in my own name or on behalf of my child minor under the age of 18. I have read this document and fully understand its contents. This release shall be binding upon me and my heirs, legal representatives, and assigns.

**Privacy Policy:**

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

**Security Policy:**

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the Internet.

**Cancellation and Refund Policy:**

Class reservations are NON-CANCELLABLE and all payments made are NON-REFUNDABLE. You may transfer to another class by providing at least 48 hours prior notice. Transfers to a different class with less than 48 hours notice will not be allowed. You may transfer your class to another participant by calling the studio.

For party packages, a non-refundable deposit is required to hold reservations. This deposit is applied toward the total due and you will be responsible for payment of all remaining charges on the day of your event. Party reservations cannot be made without a deposit.

Your payment is your agreement to these terms and conditions. If you have a question that is not answered by the information on our website, please email us at [manager@playfulpotter.com](mailto:manager@playfulpotter.com), or call the studio at 775-356-5811 before making your purchase or reservation.