

## M.I.Y. Studio Terms and Conditions

### Refunds/Cancellations:

No refunds. Cancellations with 14 days or more notice will retain a credit on file for a future date of the same event. If the same event is not available, we reserve the right to apply your credit to other events. Once that credit is applied to an event it is non-refundable and non-transferable. Credit must be used in the calendar year it was retained in. No-shows and cancellations with less than 14 days' notice will not receive a credit. In some cases, tickets to an event are transferable. Please inquire ASAP to determine and to arrange.

In the event that an M.I.Y. event needs to be rescheduled due to reasons beyond M.I.Y. Studio's control, (e.g. weather, civil unrest, mechanical failure within the facility, global pandemic, government shutdown, etc.) a credit in the amount paid will be retained on file for all attendees to apply to future event. Credit must be used in the calendar year it was retained.

In the event that an M.I.Y. event needs to be cancelled or rescheduled due to low enrollment or instructor emergency or illness, M.I.Y. will offer a credit to all attendees.

### Attendance Policy:

Many events at M.I.Y. Studio consist of multiple dates. Often these events require attendance at all dates as each class builds upon the next. In the event of a planned absence, before booking contact M.I.Y. Studio to inquire as to whether or not that can be accommodated. In the event of an unplanned absence after booking, contact M.I.Y. Studio as soon as possible to plan a make up class prior to the next in the series or to move to another course in the future. Make up classes incur a private lesson fee ranging from \$30-\$50 per hour.

### BYOB Policy:

Some of our events welcome attendees 21+ to bring their own alcoholic beverages. By agreeing to our terms of service you attest that all in your party consuming alcohol are 21+ and that all will consume responsibly. If a staff member or instructor feels that any attendee is not drinking responsibly, M.I.Y. Studio reserves the right to take any action deemed necessary, from "shutting off" an attendee to calling an Uber/Lyft to involving the police. We take safety extremely seriously and will not tolerate dangerous decisions.

### Non-Compete, Non-Solicit:

Listen, we love what we do and we know that teaching these cool skills is not only fun, but so rewarding! What goes into our studio and our classes is nothing short of sweat, blood, and tears. Many of us have honed these skills for years, investing countless hours, serious dough, and working through many failed attempts to bring these rad classes to you. We're not here to train our future competition or to have our hard-won adoring attendees scooped from us. By completing this booking you attest that you do not and will not teach this medium anywhere- not in your home, your friend's home, your town, another state, online, paid or unpaid, etc. Come to learn, have fun, make a million more creations, BUT do not attend, glean the knowledge, and then turn around and teach it for your own gain. In the event that this has been breached, M.I.Y. Studio will seek damages immediately from the attendee and any facility or company that paid, reimbursed, or merely suggested you attend for the sake of then teaching elsewhere. Bummer that we had to go to these lengths- we think it's ridiculous that this would have to be a policy, too, but unfortunately - here we are.

Safety, Release of Liability:

Safety is our number one priority at MIY Studio. We are meticulous about ensuring that students recognize the risks of specific tools and machinery and we offer careful instruction in avoiding injury. That said, there is inherent risk in using some equipment at our studio. By agreeing to these terms at checkout, attendees assume all risk for themselves, their children, and their guests (attendees booked on behalf of another) and agree to indemnify, defend, and hold harmless MIY Studio, its owners, heirs, instructors, agents, and employees for any and all claims arising out of participation in events MIY Studio- even if such claim arises out of a negligent act or omission by an agent or employee.

COVID-19 Policies:

MIY Studio is committed to health and safety. As such, we follow all protocols required of us to aid in the prevention of transmission of COVID-19. Attendees with symptoms associated with COVID-19, those who are awaiting COVID test results, those who have tested positive in the last 10 days, those who have had contact with a positive case in the last 5 days, and those who have a household member with COVID are not permitted to attend. In most cases, tickets are transferable. MIY Studio will make every effort to offer a makeup class, private instruction, or a credit for a future date, but do note this is not possible in every circumstance. Please notify us ASAP to inform us of your inability to attend and to inquire about possible arrangements.