

M.I.Y. Studio Terms and Conditions

Cancellations:

No refunds for no-shows or cancellations without 14 days' notice. Your booking **may** be transferable. Please contact us to inquire. Cancellations with 14 days' or more notice will retain a credit on file for a future event. Once that credit is applied to an event it is non-refundable and non-transferrable. Credit must be used in the calendar year it was retained in.

In the event that an M.I.Y. event needs to be rescheduled due to reasons beyond M.I.Y. Studio's control, (e.g. weather, civil unrest, mechanical failure within the facility, etc.) a credit in the amount paid will be retained on file for all attendees to apply to future event. Credit must be used in the calendar year it was retained.

In the event that an M.I.Y. event needs to be cancelled or rescheduled due to low enrollment or instructor emergency, M.I.Y. will offer a credit or a refund to all attendees.

Attendance Policy:

Many events at M.I.Y. Studio consist of multiple dates. Often these events require attendance at all dates as each class builds upon the next. In the event of a planned absence, before booking contact M.I.Y. Studio to inquire as to whether or not that can be accommodated. In the event of an unplanned absence after booking, contact M.I.Y. Studio as soon as possible to plan a make up class prior to the next in the series or to move to another course in the future. Make up classes incur a private lesson fee ranging from \$30-\$50 per hour.

BYOB Policy:

Some of our events welcome attendees 21+ to bring their own alcoholic beverages. By agreeing to our terms of service you attest that all in your party consuming alcohol are 21+ and that all will consume responsibly. If a staff member or instructor feels that any attendee is not drinking responsibly, M.I.Y. Studio reserves the right to take any action deemed necessary, from "shutting off" an attendee to calling an Uber/Lyft to involving the police. We take safety extremely seriously and will not tolerate dangerous decisions.

Non-Compete, Non-Solicit:

Listen, we love what we do and we know that teaching these cool skills is not only fun, but so rewarding! What goes into our studio and our classes is nothing short of sweat, blood, and tears. Many of us have honed these skills for years, investing countless hours, serious dough, and working through many failed attempts to bring these rad classes to you. We're not here to train our future competition or to have our hard-won adoring attendees scooped from us. By completing this purchase you attest that you do not and will not teach this medium anywhere- not in your home, your friend's home, your town, another state, online, paid or unpaid, etc. Come to learn, have fun, make a million more creations, BUT do not attend, glean the knowledge, and then turn around and teach it for your own gain. In the event that this has been breached, M.I.Y. Studio will seek damages immediately to the attendee and the facility or company that paid, reimbursed, or merely suggested you attend for the sake of then teaching elsewhere. Bummer that we had to go to these lengths- we think it's ridiculous that this would have to be a policy, too, but unfortunately - here we are.